



Ministry of Housing
and Urban Affairs
Government of India



Swachh Bharat Mission - Urban STAR RATINGS for GARBAGE FREE CITIES



Overview

VISION

“All cities achieve **“Garbage Free”** status wherein at any point of time in the day, **no garbage or litter is found** in any public*, commercial or residential locations (including storm drains and water bodies) in the city (except in litter bins or transfer stations), 100 per cent of waste generated is scientifically managed, all legacy waste has been remediated and **city is scientifically managing its municipal solid waste, plastic waste and construction & demolition waste**. Additionally, there must be a **steady reduction in the waste generated** by the city and **visible beautification** of the city to achieve a clean & aesthetically pleasing city.”

DEFINITION

A city can be declared as **“Garbage Free”** if it **complies with the conditions as prescribed under this protocol**.



Key components of Star Rating



SEVEN STAR RATING devised to ensure **holistic evaluation across entire SWM Chain**

The rating is based on **12 key components**

1. **Door-to-Door Collection**
2. **Segregation** at source
3. **Sweeping** of public, commercial and residential areas (no visible eyesores on streets)
4. Waste Storage Bins, **Litter Bins** and **material recovery facility**
5. **Bulk Waste Generators** compliance
6. Scientific Waste **Processing**, Scientific **Landfilling** and **C&D** Waste Management
7. **User Fees, Penalties, Spot Fines** for littering and Enforcement of Ban on Plastic
8. **Citizen grievance redressal** and feedback system
9. Eradication of crude dumping of garbage and **dump remediation**
10. Cleaning of **storm drains** and surface of **water bodies**
11. Visible **beautification** in the city
12. **Waste reduction**



Key features of Star Rating

SINGLE METRIC

Rating criteria **encapsulates all components of MSWM** as well as plastic waste, waste in drains and water bodies

MEASURABLE

Criteria under each star rating has **measurable parameters** (e.g. % of HHs covered by D2D collection, % of waste processed, etc.)

ACHIEVABLE

Each criteria and associated parameter has been devised to ensure that it is **realistically achievable by cities**

RIGOROUS VERIFICATION

Supported by a **robust 2-step verification mechanism** of both self-declaration and third party verification.*

TARGETED TOWARDS OUTCOMES

Based on verifiable **outcomes rather than inputs and processes** (e.g. remediation of dumpsites, regular sweeping, collection of user charges, etc.)

*3-star, 5-star and 7-star garbage free ratings will be **certified by a third party agency** and will be **valid for a period of one year**

Additional features of Star Rating



ACHIEVABLE

Increasing levels of **stringency** to spring-board city's journey towards 'swachhata'

ASPIRATIONAL

7 star includes over-the-top **aspirational criteria** such as beautification & reduction in waste generated by the city

SUSTAINABLE

Six levels of ratings for cities to **continuously work towards higher rating**. **Re-verification** of rating after one year

TRUST COMPONENT

The **assessment & verification** for 1, 2 and 4 Star are to be carried out **by cities** themselves therefore based on trust

PARTICIPATORY

Citizen groups are to be **involved** through citizen declarations

INTER-LINKED

City has to be **certified as Open Defecation Free** in order to apply for 3 Star and above rating

Star rating - Indicative Components

Conditions	1 Star	2 Star	3 Star	4 Star	5 Star	7 Star
Door to Door Collection	60%	80%	100%			
Segregation at source	25%	50%	80%	100%		
Litter Bins	25%	50%	80%	100%		
Waste Processing	25%	50%	75%	100%		
Citizen Grievance Redressal	App Downloads: 5% HHs	App Downloads: 5% HHs Complaints Resolved: 50%	App Downloads: 10% HHs Complaints Resolved: 75%	App Downloads: 25% HHs Complaints Resolved: 75%	App Downloads: 25% HHs Complaints Resolved: 90%	App Downloads: 50% HHs Complaints Resolved: 100%
Sweeping of public, commercial and residential areas	Public & commercial areas: 100%		Public, commercial & residential areas: 100%		Public & commercial areas: 100% twice daily sweeping Residential areas: 100% daily sweeping	
Waste Storage	100%					
No visible solid waste in Drains & Water Bodies	100% water bodies		100% water bodies and storm water drains			

Star rating Components

Conditions	1 Star	2 Star	3 Star	4 Star	5 Star	7 Star
User Charges for waste collection and transportation <i>i. Affordable, differential, viable & sustainable user charges</i>	Byelaws framed	Commercial, institutional and industrial establishments	All households/ premises including residential, commercial, institutional and industrial establishments			
Plastic Ban	Implementation in compliance with Plastic Waste Management Rules 2016		Notification & enforcement of ban and enforcement of user fee by ULB on use, sale and storage of plastic bags more than 50 microns		Complete ban on all plastic bags	



एक कदम स्वच्छता की ओर

Thank You



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